

Problem Statement

Damage control began ... [?]

- Mitigate immediate problem
- Data corrections
- Root cause
- Long term fix

Assessment

- History
- Current
- Future

- Has this happened before?
- Did ad hoc process lead to this event?
- What are the series of events that led to discovery?
- Who discovered?
- How many people are affected?
- Which Management entities are aware?
- How likely is it to repeat in near-term?
- Assess effect of band-aid
- Must fix by [?] or repeat event consequence grows